



NorCal Kenworth Relocates Full-Service Facility to Morgan Hill

MORGAN HILL, Calif. – NorCal Kenworth recently relocated to an extensively renovated facility in Morgan Hill near U.S. Highway 101, which offers greater visibility and enhanced customer support.



A member of the Kenworth dealer network of more than 325 locations in the United States and Canada, NorCal Kenworth - Morgan Hill is located on 3 acres facing U.S. Highway 101, near the East Dunne Avenue Interchange, about 10 miles north of the dealership's previous location in Gilroy.

“We’re excited to be in this new location with its proximity to U.S. Highway 101, a major north-south route between the Bay Area and Los Angeles,” said Mandeep Johal, branch manager of NorCal Kenworth - Morgan Hill. “Morgan Hill sits near the center of some of California’s most prime farmland, where much of the nation’s fresh produce is grown and then shipped by truck. The city also is home to two, large business parks and many national fleets which provide logistics for nearby Silicon Valley companies. As a result, a high volume of trucks move through Morgan Hill northbound en route to San Jose, Stockton and Sacramento and southbound to Salinas and Los Angeles.”

The 25,000 square-foot facility features 11 service bays, a 750 square-foot parts display area, 4,000 square-foot parts warehouse, and a comfortable driver’s lounge with cable TV and wireless Internet connection. The dealership operates two parts delivery trucks to help provide customers with excellent parts support. NorCal Kenworth - Morgan Hill also provides full warranty service support for the PACCAR MX engine and has trained Cummins engine technicians.

“Our newly renovated facility also represents a significant investment with an LED architectural lighting system that keeps the exterior of the building well lit using a fraction of the electricity compared to standard lighting,” added Johal. “It further demonstrates our continuing commitment to finding environmentally responsible ways to offer customers a higher level of support.”

NorCal Kenworth - Morgan Hill is located at 16715 Condit Road, (near Exit 366 off Highway 101), and is open from 7 a.m. to 11 p.m. Monday through Friday. The phone number is 408-842-5383 or toll-free 888-358-8818. Duane Callaway is the service manager and Larry Orosco is the parts manager.

NorCal Kenworth - Morgan Hill is also home to NorCal PacLease, which specializes in long- and short-term leases, full-service leases, contract maintenance and daily rentals. The PacLease representative in Morgan Hill is Ron Kaufmann.

The new Morgan Hill location is also part of Kenworth’s constant commitment for superior dealer service as demonstrated by Kenworth receiving the “Highest in Customer Satisfaction with Heavy Duty Truck Dealer Service, Two Years in a Row”, according to the J.D. Power and Associates 2011-2012 Heavy Duty Truck Customer Satisfaction StudiesSM.*

The Morgan Hill location joins NorCal Kenworth dealerships in Anderson, Sacramento and San Leandro. NorCal Kenworth was named 2010 Kenworth Medium Duty Dealer of the Year and 2004 Kenworth Dealer of the Year.

Kenworth Truck Company is the manufacturer of The World’s Best® heavy and medium duty trucks. Kenworth is an industry leader in providing fuel-saving technology solutions that help increase fuel efficiency and reduce emissions. The company’s dedication to the green fleet includes aerodynamic trucks, compressed and liquefied natural gas trucks, and medium duty diesel-electric hybrids. Kenworth is the only truck manufacturer to receive the Environmental Protection Agency’s Clean Air Excellence award in recognition of its environmentally friendly products. In addition, the fuel-efficient Kenworth T700 equipped with the low-emission PACCAR MX engine was named the 2011 Heavy Duty Commercial Truck of the Year by the American Truck Dealers. Kenworth’s Internet home page is at www.kenworth.com. Kenworth. A PACCAR Company.

*Kenworth received the highest numerical score for heavy-duty truck dealer service in the proprietary J.D. Power and Associates 2011-2012 Heavy Duty Truck Customer Satisfaction StudiesSM. 2012 study based on 1,725 primary maintainers of 2011 model-year Class 8 heavy-duty trucks measuring six manufacturers. Proprietary study results are based on experiences and perceptions of those surveyed in February-May 2012. Your experiences may vary. Visit jdpower.com